SOLIDWORKS Certification Free Exams for Subscription Service Customers

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Free Subscription Service Exam Voucher

The following are instructions on how to receive the free SOLIDWORKS Certification exam voucher codes for Subscription Service customers. You will need a mobile phone and the ability to send and receive text or sms messages.

Special Notes and Conditions:

- Only follow this procedure when you are ready to take the desired exams. The exam vouchers have an expiration date of 180 days after they are received.
- Two redemption code transactions will be allowed per SOLIDWORKS seat on Subscription Service contract every calendar year. For each seat of SOLIDWORKS, the VirtualTester system will allow one redemption code transaction on your mobile phone from January 1 to June 30 and then another redemption code transaction on the same mobile phone from July 1 to December 31. If you have more seats of SOLIDWORKS than mobile phones accessible to you and your colleagues and wish to receive additional exam vouchers, please contact certification@solidworks.com.
- Once the exam voucher is entered into the VirtualTester client, the test must be taken immediately.
- Exam vouchers are non-transferrable. Violation of this policy may lead to the freezing of your VirtualTester account and cancelation of your certificates.

1. First get the special code from the Subscription Services link found at the SOLIDWORKS Certification Catalog page:

2. After clicking on the Subscription Services link, you will be directed to the Customer Portal. Please sign in with your Customer Portal login credentials. Your Customer Portal account must have full commercial customer access privileges.

3. After signing into the Customer Portal you will be sent to the page with the special redemption code. (Sample image below)

Note: If you are retrieving redemption codes for multiple users, simply refresh this page and a new code will be generated. You can then pass the code to any colleagues in your company wishing to request a free exam voucher via sms or text message on their mobile phone.

4. The redemption code must be used in conjunction with the codes below to be redeemed for one free core Certification exam (CSWA or CSWP) plus a free advanced CSWP exam.

CSWA: CSWA
CSWP: CSWP

Drawing Tools: DT
Mold Tools: MT
Sheet Metal: SM
Surfacing: SU
Weldments: WD

Example: If a user wishes to take the CSWA exam and the Drawing Tools exam and receives the above code shown (GXSPD4NJN), then they should send the following text or sms message to the United States phone number:
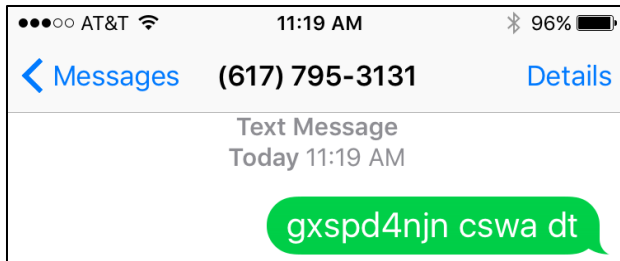**617-795-3131**

The codes can be entered as either upper or lower case letters:
gxspd4njn cswa dt

5. Using your mobile phone, send the redemption code and exam codes corresponding to the exams you wish to receive to the phone number:

   In United States or Canada: **617-795-3131**
   Outside of the United States: **+1-617-795-3131***

   *Depending on your country and mobile phone company, you may need to enter the phone number differently than listed above. For example, in some countries in Europe, you may need to enter the phone number as 00-1-617-795-3131. Please check with your mobile phone provider for the proper format for sending international sms messages.

6. After a moment you will receive the exam vouchers that correspond to the exams you wish to take. **Please note the expiration date of the received vouchers. The vouchers will expire 180 days after it is received so make sure to take the exams before then.**
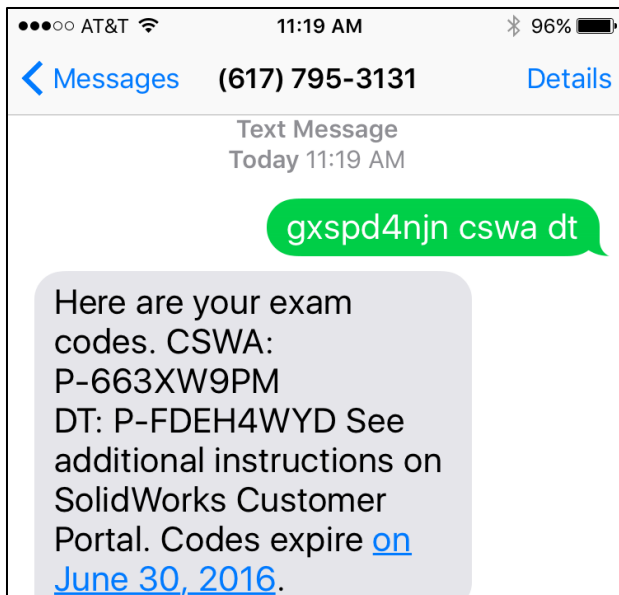
7. You can now take the desired exams using the procedure starting on Page 7.
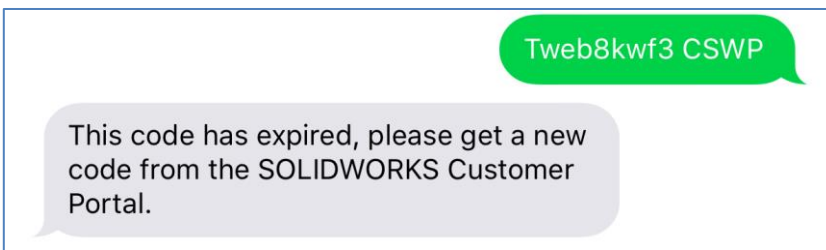
Error Messages

Three of the more common errors received when trying to convert the redemption code is covered below:
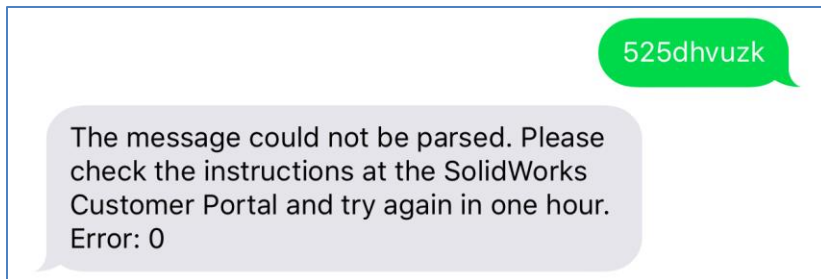
1. **"The message could not be parsed…"**
   If you receive the error shown below it is because you have not entered the exam code you wish to take in your sms or text message. Make sure to enter the exam code as listed in Step 4 above after the redemption code.

2. **"This code has expired…"**
   If you receive the error shown below it is because the redemption code you are trying to use has already expired. Please generate a new redemption code in the Subscription Service link as described in Step 3 above.

3. **No message returned with exam voucher.**
   If you have not received a return message with the exam voucher check that your mobile phone plan has the ability to send international sms messages to the United States and that you entered the phone number in the proper format as needed by your mobile phone company.

   If you have continued problems, please email certification@solidworks.com. Send us a description of the problem as well as your redemption code and the mobile phone number you were using for redemption.

Taking The Exam Using The Exam Voucher

The test must be taken on a computer that has SOLIDWORKS installed and a connection to the internet. Having a dual monitor is recommended but not necessary for the SOLIDWORKS Certification exam.

1. When you're ready to take the test, start SOLIDWORKS on your computer.

2. Download and SAVE the testing software from
    http://tangix.cachefly.net/Tangix_TesterPRO_Client.exe in any location of your choice.

3. Execute the file you just downloaded.

4. If you already have a VirtualTester account then login with your email address and password. If you don't have an account, then fill out the on-line form and proceed.

    Please record your password for future exams and to access your account in the portal.

5. At the next screen enter the voucher code that you received via text or sms message in the indicated field.
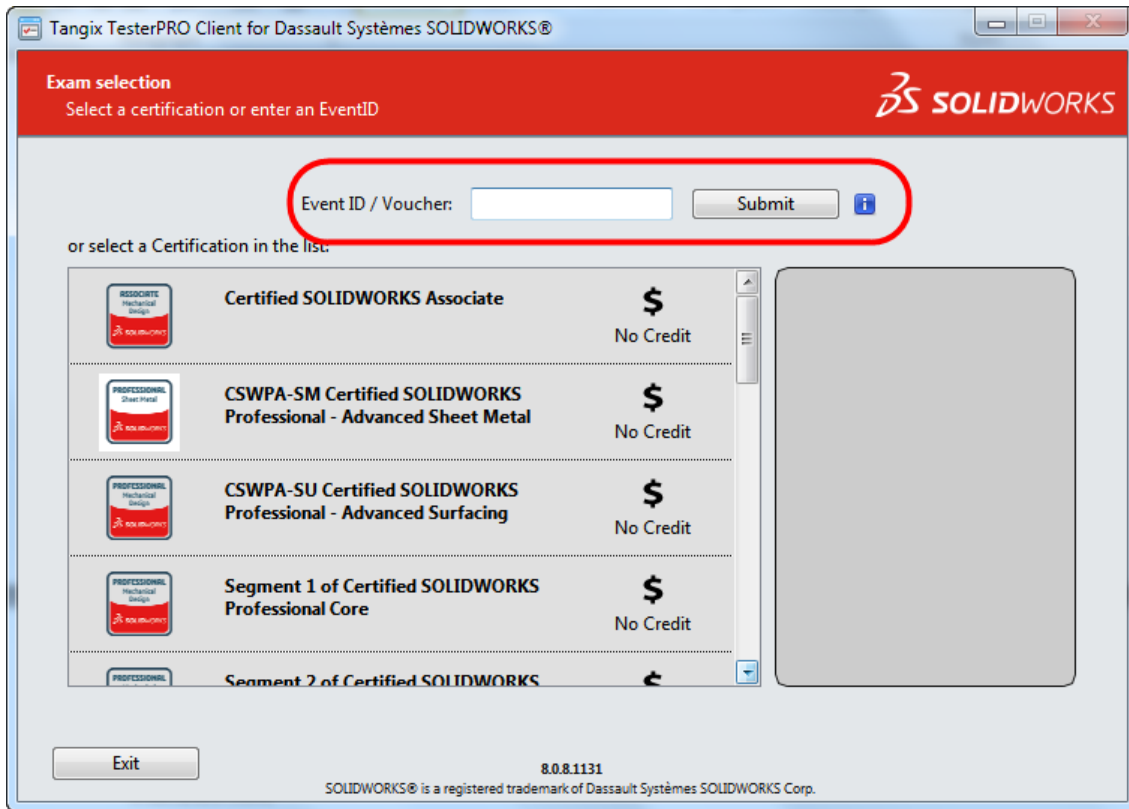
Note: Once the exam voucher is entered the test must be taken immediately.

6. Click Submit and then follow the prompts to start the exam.